

URGENT NOTICE REGARDING TRAVEL TO CUBA

Effective May 1, 2010 all visitors travelling to Cuba will require proof of out-of-country travel health insurance upon landing.

If travelers cannot produce adequate proof of insurance from an approved carrier at the point of entry into Cuba, they will be required to purchase insurance for the duration of their stay through a Cuban source. The cost for this insurance is generally significantly higher than standard premium rates in Canada and offers limited benefits.

While the Cuban government has yet to confirm a specific list of recognized carriers, or the specific documentation requirements for proof of insurance, **plan members are encouraged to carry the following with them:**

When travelling to Cuba, plan members should carry with them:

1. Their provincial health card
2. Proof of insurance – their out-of-country travel card
3. We advise that a letter from their insurance carrier be acquired, validating their travel coverage

Please note: we cannot guarantee that entry will be permitted without the purchase of insurance through a Cuban source.

Tips to follow before leaving the country:

-Call your insurance carrier to confirm that your out-of-country travel insurance is valid in your destination country. Try to acquire a letter of validation if you are traveling to a country such as Cuba.

-Be sure to include your certificate of insurance, or insurance card along with your other important documents, such as your valid passport and ID.

-Read up on the laws and rules of the country you are traveling to BEFORE you leave home.